

Cloud Shield Solutions – Basic Terms & Conditions

Last updated: 16 June 2025

1. Acceptance of Terms

By creating an account or using CASEE’s platform you agree to these Terms & Conditions (“Terms”). If you do not agree, do not access or use the service.

2. The Service

CASEE is an AI-powered sales-engineering platform delivered via web app. We may improve, modify, suspend, or discontinue any part of the service at any time without liability.

3. Eligibility & Accounts

You must be at least 18 years old and able to form a binding contract. You’re responsible for all activity that occurs under your credentials. Keep your password confidential; notify us immediately of any unauthorized use.

4. Acceptable Use

You may not:

- Reverse-engineer, decompile, or hack the platform.
- Upload malicious code, content you don’t own, or anything illegal.
- Use CASEE to build a competing product.

5. Intellectual Property

All software, text, graphics, and trademarks are owned by Cloud Shield Solutions or its licensors. We grant you a non-exclusive, revocable license to use the platform as long as you comply with these Terms.

6. User Content

Anything you input remains yours. By submitting it, you give Cloud Shield Solutions a worldwide license to process, store, and display that content solely to provide the service.

7. Fees & Payment (If Applicable)

Paid plans will be billed in advance. All fees are non-refundable unless required by law. Taxes are your responsibility.

8. Termination

We may suspend or close your account at any time for violation of these Terms. You may cancel anytime through your account settings.

9. Disclaimers

The service is provided “as is” without warranties of any kind. We do not guarantee accuracy, uptime, or fitness for a particular purpose.

10. Limitation of Liability

To the maximum extent permitted by law, Cloud Shield Solutions is not liable for indirect, incidental, special, or consequential damages. Our total liability arising out of these Terms is limited to the greater of USD 100 or the amount you paid us in the twelve months before the claim.

11. Indemnification

You agree to indemnify and hold Cloud Shield Solutions harmless from any claims, damages, and expenses (including reasonable attorneys’ fees) arising out of your use of the service or violation of these Terms.

12. Governing Law

These Terms are governed by the laws of the State of Delaware, USA, without regard to conflict-of-law provisions. You consent to the exclusive jurisdiction of the state and federal courts located in Wilmington, Delaware.

13. Changes to the Terms

We may update these Terms at any time. Material changes will be posted in-app or by email. Continued use after changes means you accept the revised Terms.

14. Contact

Questions? Email legal@cloudshieldsolutions.com